

# 'l'm In' Participant User Guide

(updated March 2021)

# *Thanks for getting involved in our Healthy Lifestyle programs – your body and mind will thank you for it!*

### Why Use 'I'm In'?

- Helps project managers to count participants and evaluate the success of the program
- Provides emergency contact details in case of an accident



### Troubleshooting

If you come across an error on the app (such as an error code appearing for example), try the following:

- A) Logging out and logging back in
- B) Closing the app (via an app manager or optimising phone function which basically does the same thing as 'x' on a computer) and reopen.
- C) Restart your phone or tablet
- D) Checking for updates via app store or play store
- E) Uninstall and reinstall the app



### How to download and register using the app

\*screenshots from Android

- 1. Download the 'I'm In' app from the iTunes App Store (Apple devices) or Google Play Store (Android devices). *Note: try searching for 'Im In Healthy Tasmania'*
- **2.** Once you have found it, accept all the permissions and download the app. If you already have downloaded the app, check you have the latest update installed.



Once you have downloaded the app, open it up.
 First time users: If you are using the app for the first time you'll need to register.
 Press 'register' to create an account.

**Returning users** (this means you have participated in a session previously): If you have already registered an account, fill in your username and password and press 'I'm In'. *Forgotten your password or username?*, Select 'forgot password?'

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	Password		
	Forgot Password?		
Returning users	I'M IN		
	REGISTER	First time users	

4. Fill in all the blank fields making sure everything is spelt correctly. Some fields are compulsory and this is important to complete for the programs evaluation. Use an email address connected to your phone as you will need to verify your account once you finish registration (check it doesn't end up in your junk mail/clutter folder!).



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5. Once you have filled in all of your information, you have the option of telling us which project you are most interested in. Select a response and select 'sign up' to complete registration. Congratulations, you have now registered an account! Your unique QR code can be found on the bottom of your screen once you log in. Showing us your QR code allows us to 'scan' you into a session.

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BACK SIGN UP			



You can save your QR code to your phone (check your photos folder) and at a session you can show this code to our program coordinators and they will be able to scan you in. Don't want to bring a phone to a session? You can also print your code on paper. Down the track we recommend you also verify your account by signing into your email account (the one you used in the registration).



### How to register your interest at a session

You've created an account on the app but you want to see what sessions are available to you

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- 1. Once logged in, select the project you are interested in attending
- 2. Select the program you are interested in attending
- 3. Select the session you are interested in attending
- **4.** Let us know if we expect to see you at the session by hitting 'going' or 'interested' or 'not going' to go back.





### How to register for Im In via the website

*If you have already registered via the app previously, you <u>do not</u> need to register via the website. The website registration is an alternate option for those who prefer not to use an app.* 

- 1. Go to <u>https://iminconnect.com/Registration</u>
- **2.** Complete all the fields making sure everything is spelt correctly particularly your email address.
- **3.** Once you have finished select 'save'.
- **4.** Congratulations, you have now registered via the website. At a session you'll need to let the program instructor or coordinator know your name or show them your unique QR code so they can 'add you in' to a particular session.

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### Troubleshooting

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#### Contact

www.healthytasmania.com.au